

**PHM 140
TRENDS IN PHARMACY**

COURSE DESCRIPTION:

Prerequisites: PHM 112, PHM 118, and PHM 120

Corequisites: Pharmacy Clinical as per program plan of study, PHM 138, PHM 125, and PSY 118

This course covers the major issues, trends, and concepts in contemporary pharmacy practice. Topics include professional ethics, continuing education, job placement, and the latest developments in pharmacy technician practice. Upon completion, students should be able to demonstrate a basic knowledge of the topics discussed. Course Hours Per Week: Class, 2. Semester Hours Credit, 2.

COURSE OBJECTIVES:

Upon completion of this course, the student will demonstrate basic cognitive and practical knowledge and skills in each of the following:

- a. Professional ethics
- b. Professional communication skills
- c. Continuing education
- d. Interviewing skills
- e. Completing job applications
- f. Preparing resumes
- g. Job placement opportunities
- h. Current utilization of pharmacy technicians in contemporary pharmacy practice
- i. Related facility tours in the service area
- j. Review for voluntary certification exam
- k. Reading assignments in professional literature

OUTLINE OF INSTRUCTION:

- I. Course outline and objectives
- II. Professional ethical situations
- III. Professional communication skills
 - A. Written communications
 - B. Verbal communications
 - C. Telephone etiquette
 - D. Resolution of conflicts
 - E. Individual student presentations
- IV. Continuing education opportunities

PHM 140

- A. Correspondence possibilities
 - B. In-service programs
 - C. AAPT-sponsored sessions
 - D. Reading assignments in professional literature
- V. Utilization of pharmacy technicians in contemporary pharmacy practice
- VI. “ASHP Accreditation Standard for Pharmacy Technician Training Programs”
- VII. Preparation for job placement
- A. Job interviewing skills
 - B. Completing job applications
 - C. Preparing resumes
 - D. Mock interviews and guest speakers
- VIII. Group tours and guest speakers
- IX. Review for national voluntary PTCB (Pharmacy Technician Certification Board) certification exam

REQUIRED TEXTBOOKS AND MATERIALS:

Manual for Pharmacy Technicians. American Society of Health-System Pharmacists. (3rd ed.). 2005.

SUGGESTED REFERENCES, PERIODICALS, AND VISUAL AIDS:

These are available in the Educational Resources Center Library and the Pharmacy Laboratory.

STATEMENT OF STUDENTS WITH DISABILITIES:

Students who require academic accommodations due to any physical, psychological, or learning disability should request assistance from the Disability Services Coordinator within the first two weeks of class. Likewise, students who potentially require emergency medical attention due to any chronic health condition are encouraged to disclose this information to the Disability Services Coordinator within the first two weeks of class. The Coordinator can be contacted by calling 686-3652, (V/TT), or by visiting the Student Services Office, Room 23, of the White Building.