HIT 216
QUALITY MANAGEMENT

COURSE DESCRIPTION:

Prerequisites: HIT 110, HIT 114
Corequisites: None

This course introduces principles of quality assessment and improvement, and utilization, risk, and case management, in healthcare. Topics include Continuous Quality Improvement, and case management processes, data analysis/reporting techniques, credentialing, regulatory quality monitoring requirements, and outcome measures and monitoring. Upon completion, students should be able to abstract, analyze, and report clinical data for facility-wide quality management/performance improvement programs and monitor compliance measures. Course Hours per Week: Class, 2. Lab, 2. Semester Hours Credit, 3.

Note: Students must pass all Health Information Technologies (HIT) courses with a C (77% or better) to graduate from the program. No course is considered passed unless a C (77% or better) is obtained.

OUTLINE OF AHIMA KNOWLEDGE CLUSTERS COVERED IN THIS COURSE:

Upon successful completion of this course, the student will be able to:

a. Participate in institution-wide data collection activities
b. Abstract records for department indices or database
c. Monitor quality of department activities
d. Design and present data and reports for quality
e. Participate in institution-wide QM programs
f. Discuss and correctly use common QM tools
g. Discuss the purposes and philosophies of quality management
h. Discuss compliance with standards of governmental and regulatory agencies
i. Identify the regulatory requirements for Utilization/Quality Review and quality monitoring.

OUTLINE OF INSTRUCTION:

a. Defining a performance improvement model
b. Identifying performance improvement opportunities
c. Using teamwork in performance improvement
d. Aggregating and analyzing performance improvement data
e. Identifying continuous monitoring and improvement functions
f. Managing performance improvement programs