Foundational Success Is...

EMPLOYEE EXCELLENCE & A CULTURE OF CARE

- Build a high-performing, student-centered culture that strives for continuous growth and improvement by caring for and investing in employees, strengthening leadership, supporting employee well-being, and aligning talent to what drives results.
- Expand a comprehensive leadership development model that builds capacity at all levels, including supervisors, emerging leaders, and executive leaders.
- Faculty and Staff Professional Development - Expand professional learning opportunities in AI literacy, advising, online instruction, Early Success System, and student engagement.
- Full-Time to Part-Time Faculty Ratio - Assess the impact of faculty composition on student success and instructional continuity.

TECHNOLOGY/DATA INNOVATION & AI INTEGRATION

- Implement an enterprise-wide, iterative AI strategy providing ethical oversight, literacy support, cross-campus collaboration, and practices that enhance instruction, student services, and operations systems while delivering personalized, scalable student support.
- Leverage predictive analytics and AI-enabled systems to deliver personalized, timely support across the student lifecycle, from application through completion.
- Build a more robust data and analytics strategy.
- Build a unified, real-time data and technology ecosystem that drives decision-making, strengthens accountability, and enables a culture of continuous improvement across the institution.

FINANCIAL SUSTAINABILITY

- Align resources and investments with institutional priorities to improve operational efficiency, ensure responsible stewardship of College resources, and support long-term stability and student success.

INTERNAL PROCESS REDESIGN

- Strengthen operational effectiveness by redesigning and streamlining internal processes and leveraging strategic technology and AI integration to improve efficiency and responsiveness while creating a more seamless experience for students and employees, with an initial focus on human resources, business services, and information technology.

CAMPUS PLANNING & SAFETY

- Execute or refresh forward-looking campus plans for Main Campus, Northern Durham Center, and Orange County Campus that align facilities with enrollment growth, program demand, and evolving models of teaching and learning.
- Prioritize renovation and modernization projects for the Collins Building, Phillips Building, Educational Resource Center, Northern Durham Center, and 1510 E. Lawson Street.
- Assess the suitability of existing leases and explore opportunities for growth through leasing or land acquisition in line with the College's vision and mission.
- Foster a culture of safety and care by creating learning and working environments where students, employees, and visitors feel safe, supported, and empowered to succeed through continuous investment in campus safety, preparedness, and well-being.