

DURHAM TECHNICAL COMMUNITY COLLEGE PLAN OF STUDY

Revised Fall 2022
5 Semesters

INFORMATION TECHNOLOGY
Service and Support
Associate Degree (A25590H)

Catalog/Academic Year 2026-2027

Key to symbols after some courses:

* Developmental courses may be required based on college placement and course requisites.

** Requires prior approval by Work Based Learning Coordinator.

^{GE} Fulfills the general education requirements for this degree.

FIRST FALL SEMESTER

Term A	Term B	16 Weeks	Course	Hours Class	Hours Lab	Hours Work	Hours Credit	Program Remarks
X			ACA 122 Transfer and Career Success	0	2	0	1	
X			CTI 110 IT Foundations	2	2	0	3	
X			CTI 120 Network & Sec Foundations	2	2	0	3	Hybrid or Online
	X		CTS 115 Information Systems Business Concepts	3	0	0	3	Hybrid
		X	CTS 120 Hardware/Software Support	2	3	0	3	Hybrid
	X		ENG 111 Writing and Inquiry* ^{GE}	3	0	0	3	

FIRST SPRING SEMESTER

Term A	Term B	16 Weeks	Course	Hours Class	Hours Lab	Hours Work	Hours Credit	Program Remarks
	X		CTI 140 Virtualization Concepts	1	4	0	3	Hybrid or Online
		X	CTS 220 Advanced Hardware/Software Support	2	3	0	3	
X			NET 125 Introduction to Networks	2	3	0	3	Hybrid or Online
	X		NOS 230 Windows Administration I	2	2	0	3	
X			SEC 110 Security Concepts	2	3	0	3	Hybrid or Online

SUMMER TERM

8 Weeks		Course	Hours Class	Hours Lab	Hours Work	Hours Credit	Program Remarks
	X	ENG 112 Writing/Research in the Disciplines ^{GE}	3	0	0	3	
	X	HUM 115 Critical Thinking* ^{GE}	3	0	0	3	
	X	PSY 150 General Psychology* ^{GE}	3	0	0	3	

SECOND FALL SEMESTER

Term A	Term B	16 Weeks	Course	Hours Class	Hours Lab	Hours Work	Hours Credit	Program Remarks
X			CTS 155 Tech Support Functions	2	2	0	3	
	X		CTS 255 Advanced Tech Support Functions	2	2	0	3	
	X		MAT 143 Quantitative Literacy* ^{GE}	2	2	0	3	
X			NOS 120 Linux Single User	2	3	0	3	
	X		NOS 130 Windows Single User	2	2	0	3	

SECOND SPRING SEMESTER

Term A	Term B	16 Weeks	Course	Hours Class	Hours Lab	Hours Work	Hours Credit	Program Remarks
	X		CTS 217 Computer Training/Support	2	2	0	3	
X			NOS 125 Linux/Unix Scripting	2	2	0	3	
X			NOS 220 Linux Admin I	2	3	0	3	
X			WBL 110 World of Work**	1	0	0	1	Online
		X	WBL 111 Work-Based Learning I**	0	0	10	1	

MINIMUM SEMESTER HOURS REQUIRED FOR AAS DEGREE**66**

For additional information about requirements and graduation, please refer to the [Curriculum Program Completion and Graduation](#) policy. Program-specific criteria may be found on the respective [Programs](#) page. For questions about this program, consult the Program Director or an advisor for assistance.